



# United States Marine Corps "Camp Lejeune Consolidated Food Service System"



## PATRON SURVEY

YOUR ASSISTANCE, AS THE MESSHALL PATRON, IS INVALUABLE.

**RATING LEGEND:** Below Average: BA Average: AV Excellent: EX

**A. Please Rate the following, using the rating legend.**

1. Choices available of main entrees (meat items). \_\_\_\_\_
  - a. Preparation of main entree \_\_\_\_\_
2. Choices available of starches (rice, potato, noodles). \_\_\_\_\_
  - a. Preparation of starches \_\_\_\_\_
3. Choices available of vegetables. \_\_\_\_\_
  - a. Preparation of vegetables. \_\_\_\_\_
4. Choices available on salad bar. \_\_\_\_\_
  - a. Preparation of salad bar \_\_\_\_\_
5. Choices available of pastries. \_\_\_\_\_
  - a. Preparation of pastries. \_\_\_\_\_
6. Choices available of fast food/take out. \_\_\_\_\_
  - a. Preparation of fast food/take out. \_\_\_\_\_

**B. Rate the service/sanitation:**

1. Appearance of food on serving lines. \_\_\_\_\_
2. Availability of self service items. \_\_\_\_\_
3. Speed of service. \_\_\_\_\_
4. Cleanliness of messhall and equipment. \_\_\_\_\_

**C. Attendance in messhall.**

1. On the average, messhalls serve 19 meals per week (3 per weekday and 2 on weekends)  
How many meals per week do you normally miss?  
\_\_\_\_\_

2. Indicate which type of meals you normally miss.

Weekdays: Breakfast \_\_\_\_\_ Lunch \_\_\_\_\_ Dinner \_\_\_\_\_

Weekends: Breakfast Brunch \_\_\_\_\_ Dinner Brunch \_\_\_\_\_

3. If meals are missed at the messhall, where do you eat?  
\_\_\_\_\_  
\_\_\_\_\_

4. Check reasons meals are routinely missed.

- a. Social/personal commitments \_\_\_\_\_
- b. Military commitments (duty) \_\_\_\_\_
- c. Unacceptable menu selections \_\_\_\_\_
- d. Long waiting lines. \_\_\_\_\_
- e. Weather \_\_\_\_\_
- f. Other (specify) \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- D. Your additional comments of the areas surveyed (i.e. hours of operation, portion sizes, dress code or selection.)  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Use reverse side if additional space is needed.

Your time, honesty and input are appreciated. Please return completed survey to the door monitor.

